APRIL 2024

# Social Infrastructure Mapping COMMUNITY HEALTH CENTRES

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### Community Health Centres

### Background

### Community health centres



Arup investigated the accessibility of social infrastructure within Victoria across socio-demographic groups and transport modes. Isochrones (journey time catchments) were generated for every considered facility and used to inform what members of the population would be able to access this infrastructure under a variety of travel conditions.

This presentation focuses on accessibility to **community health centres**. These are facilities that provide state-funded or subsidied healthcare services, focusing on people with, or at risk of, poorer health.

The conducted analysis was comprehensive, with outcomes generated for four distinct modes of transport, two time periods, and over twenty different socio-demographic groups. This presentation focuses on a subset of these outcomes corresponding with the cohorts most likely to be using community health centres. This includes:

- People with disabilities or long-term health conditions, as well as lower income levels.
- Those with health care or pension cards.
- Non-english speaking households.



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### Community Health Centres

## Statewide accessibility over time

This graphic shows the proportion of people in Victoria that can access a community health centre during the morning peak (between 7am to 9am) within 30 and 60 minutes. Outcomes for both 2021 and 2036 are shown, corresponding with the distribution of people as observed within the 2021 census as well as within the Victoria In Future population projections.

If driving, almost everyone in Victoria is capable of accessing a community health centre within both 30 and 60 minutes. For public transport, this reduces to 45% and 65% of people respectively. In absolute terms, 3.5 million people cannot access a community health centre within 30 minutes via public transport (2.3 million for 60-minute journeys).

Looking forward, accessibility is expected to decrease slightly for public transport. By 2036, 63% of the population resides within a 30-minute public transport journey to a community health centre. This represents a 2% decrease from today's conditions.

Where there is change in accessibility over time, this is because more people are projected to be living closer or farther from existing facilities. This analysis has not included future changes to the provision of additional infrastructure or changes in network conditions.

#### Access to community health centres during the morning peak Proportion of the statewide population



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### **Community Health Centres**

### Public transport accessibility over time

The chart below shows the change in public transport accessibility to community health centres between 2021 and 2036 across reporting regions. These values correspond with morning peak journeys within 30 minutes.

The largest differences are seen in the growth areas, particularly the Growth Area North region which sees a 12% reduction in public transport accessibility between 2021 and 2036. This occurs

because a greater portion of the population is expected to be living in areas that do not currently have community health facilities or good public transport service provision to those facilities.

It is worth noting that this analysis has not included future changes to the provision of additional infrastructure or changes in network conditions. Differences arise solely from changes in the underlying assumed distribution of residents.

### Change in community health centre accessibility between 2021 and 2036



For morning peak public transport journeys within 30 minutes

Mapping

### Driving accessibility by region

The charts below show driving access to community health centres within 30 minutes. The figure on the left shows the total number of people without access under these conditions by reporting region, whilst the figure on the right shows this same statistic as a proportion of each region's population.

People's ability to reach community health centres via car is good across the metropolitan Melbourne area. There are very few people in this part of Victoria that cannot access a facility within 30 minutes.

Driving accessibility to community health centres becomes more varied across regional areas. 56,000 people cannot access a centre within 30 minutes in Gippsland, followed by 54,000 in the Goulburn and Ovens Murray region. These represent the largest absolute gaps in driving access within Victoria.

#### People without driving access to community health centres during the morning peak within 30 minutes



Mapping

### Driving accessibility by region

The charts below show driving access to community health centres within 60 minutes. The figure on the left shows the total number of people without access under these conditions by reporting region, whilst the figure on the right shows this same statistic as a proportion of each region's population.

People's ability to reach community health centres via car is good across the metropolitan Melbourne area. There are very few people in this part of Victoria that cannot access a facility within 60 minutes.

Driving accessibility to community health centres becomes more varied across regional areas. 21,000 people cannot access a centre within 60 minutes in Gippsland, followed by 12,000 in the Goulburn and Ovens Murray region. These represent the largest absolute gaps in driving access within Victoria.

#### People without driving access to community health centres during the morning peak within 60 minutes



Mapping

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## Public transport accessibility by region

Metropolitan Growth Regional

The charts below show public transport access to community health centres via public transport within 30 minutes. The figure on the left shows the total number of people without access under these conditions by reporting region, whilst the figure on the right shows this same statistic as a proportion of each region's population.

Almost everyone in *Inner Melbourne* has good access to community health centres via public

transport. 98% of the population within this part of Victoria can reach a facility within 30 minutes during the morning peak period.

In contrast, more than half (and up to 92% in some cases) of the population in growth and regional areas cannot access community health centres under these circumstances. In absolute terms, the *Outer and Middle South East* region holds the most people without access at approximately 650,000.

#### People without public transport access access to community health centres during the morning peak within 30 minutes



Inner

## Public transport accessibility by region

The charts below show public transport access to community health centres via public transport within 60 minutes. The figure on the left shows the total number of people without access under these conditions by reporting region, whilst the figure on the right shows this same statistic as a proportion of each region's population.

Almost everyone in *Inner Melbourne* has good access to community health centres via public

transport. Almost 100% of the population within this part of Victoria can reach a facility within 60 minutes during the morning peak period.

In contrast, more than half (and up to 87% in some cases) of the population in growth and regional areas cannot access community health centres under these circumstances. In absolute terms, the *Outer and Middle South East* region holds the most people without access at approximately 280,000.

### People without public transport access to community health centres during the morning peak within 60 minutes



## Accessibility across journey times

The charts below show the proportion of people without access to community health centres via driving or public transport in the morning peak within various journey time thresholds.

Results have been split between reporting regions within metropolitan Melbourne (inner, middle, outer and growth) and regional areas. Labels show the absolute number of people without access.

### People without access to community health centres during the morning peak across journey times



Mapping

## Accessibility within regions

The chart below shows 30-minute accessibility to community health centres via public transport during the morning peak for each individual Statistical Area 2 (SA2) within the *Outer and Middle South East* region.

SA2s are statistical boundaries defined by the Australian Bureau of Statistics for the purposes of analysis, similar in both concept and size to suburbs. As demonstrated within the figure, public transport accessibility to community health centres can vary significantly even within a single region. The *Dandenong North* SA2 has universal accessibility under these conditions whilst the neighbouring *Dandenong South* SA2 only has 15% access. Despite sitting next to each other, these areas have very different land use characteristics, access to public transport and proximity to centres, resulting in very different accessibility outcomes.

### Public transport access to community health centres during the morning peak within 30 minutes

bar width: population of each SA2 100% 90% 80% -70% -Dandenong North (residential) 60% -Dandenong South (Industrial) 50% -40% -30% -20% -10% 0% anust crass tast wartin to A COLOR OF A COLOR OF

Proportion of people with access within each SA2 inside the Outer and Middle South East

50

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### Spatial variations in accessibility

The map shows the proportion of people with access to community health centres within 30 minutes via public transport during the morning peak for each SA2 within the Outer and Middle South-East region. This is the same data as shown in the previous page but presented spatially. Purple areas are associated with low levels of public transport accessibility, whilst green areas have high levels of accessibility.

High public transport accessibility is well-correlated with both the Pakenham and Frankston train lines. More remote areas are generally associated with low accessibility, however it is worth noting that these are also correspondingly less densely populated.

SA2s are statistical boundaries defined by the Australian Bureau of Statistics for the purposes of analysis, similar in both concept and size to suburbs.



Access to community health centres via public transport within 30 minutes

Proportion of people with access within each SA2 for the Outer and Middle South-East

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## Spatial variations in accessibility

In contrast to the previous page, the map to the right shows the **absolute number** of people without access to community health centres via public transport during the morning peak within 30 minutes for each SA2 in the *Outer and Middle South-East* region.

The five SA2s with the most people without access have been highlighted on the map with red labels. The *Wonthaggi - Inverloch* area occupies the maximum position, with approximately 26,000 residents unable to access a community health centre under the specified travel conditions.

SA2s are statistical boundaries defined by the Australian Bureau of Statistics for the purposes of analysis, similar in both concept and size to suburbs. People without access to community health centres via public transport within 30 minutes

Total people without access within each SA2 for the Outer and Middle South-East



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### Community Health Centres

## Metropolitan areas with low accessibility

The charts shown to the right summarise the top ten SA2s within each metropolitan reporting region that have highest total number of people without access to community health centres via public transport within 30 minutes during the morning peak.

SA2s are statistical boundaries defined by the Australian Bureau of Statistics for the purposes of analysis, similar in both concept and size to suburbs.

	Inner Melbourne		Outer and Middle West							
Kew East –	4.3k	/ 6.5k Werribee - West -	22k / 22k							
Yarraville -	3.4k / 15	k Point Cook - South -	19k / 19k							
Kew - West -	3k / 13k	Point Cook - East -	19k / 19k							
Camberwell –	2.8k / 21k	Rockbank - Mount Cottrell -	- 17k / 18k							
West Footscray - Tottenham -	2.2k / 12k	Werribee - South -	16k / 17k							
Balwyn -	1.7k / 16k	Hillside –	16k / 16k							
Port Melbourne –	1.5k / 16k	Taylors Lakes -	16k / 17k							
Port Melbourne Industrial –	1.4k / 1.9k	- Altona North -	- 15k / 15k							
Maribyrnong -	1.1k / 13k	Point Cook - North East -	12k / 14k							
Clifton Hill - Alphington -	870 / 9.9k	Keilor Downs –	11k / 13k							
people without access										
	Outer and Middle East	total people	Growth Area North							
Balwyn North -	20k	/ 21k Wollert -	- 24k / 24k							
Wheelers Hill -	20k	/ 21k Mickleham - Yuroke -	22k / 23k							
Mulgrave –	19k / 1	20k Wallan -	22k / 23k							
Croydon Hills - Warranwood -	18k / 18	3k Greenvale - Bulla -	22k / 22k							
Yarra Valley -	17k / 17k	Sunbury –	13k / 14k							
Lilydale - Coldstream -	16k / 20k	< Sunbury - South -	12k / 15k							
Doncaster –	16k / 25k	Sunbury - West -	- 11k / 11k							
Templestowe -	15k / 17k	Romsey –	11k / 11k							
Rowville - Central -	15k / 15k	Whittlesea –	10k / 11k							
Templestowe Lower –	14k / 14k	Craigieburn - North -	- 8.3k / 12k							
	Outer and Middle North		Growth Area South East							
Mickleham - Yuroke -	22k	/ 23k Beaconsfield - Officer -	- 22k / 24k							
Greenvale - Bulla -	22k /	22k Pakenham - South West -	19k / 27k							
Doreen - North -	16k / 16k	Emerald - Cockatoo -	19k / 19k							
Thomastown –	16k / 20k	Cranbourne South –	16k / 17k							
Sunbury –	13k / 14k	Clyde North - South -	13k / 15k							
Keilor East –	12k / 15k	Clyde North - North -	11k / 11k							
Mernda - South -	12k / 12k	Koo Wee Rup -	10k / 10k							
Gladstone Park - Westmeadows -	12k / 18k	Bunyip - Garfield -	- 9.9k / 9.9k							
Mernda - North -	11k / 11k	Pakenham - North East -	9.5k / 15k							
Viewbank - Yallambie -	11k / 19k	Cranbourne East - North -	8.5k / 23k							
	Outer and Middle South Eas	t	Growth Area West							
Wonthaggi - Inverloch -	26k	/ 27k Tarneit - Central -	25k / 28k							
Hastings - Somers -	22k / 24	1k Werribee - West -	22k / 22k							
Carrum Downs –	22k / 22	2k Lara –	21k / 21k							
Beaconsfield - Officer -	22k / 24	k Truganina - South West -	19k / 19k							
Mount Martha	20k / 20k	Melton West -	19k / 21k							
Point Nepean -	20k / 20k	Rockbank - Mount Cottrell -	17k / 18k							
Drouin –	19k / 20k	Hoppers Crossing - North -	16k / 18k							
Emerald - Cockatoo -	19k / 19k	Melton South - Weir Views -	14k / 17k							
Somerville -	19k / 19k	Kuruniang - Toolern Vale -	11k / 12k							
Mount Eliza -	18k / 19k	Tarneit - South -	- 11k / 11k							

### SA2s<sup>†</sup> with low access to community health centres

Total people without access to community health via morning peak public transport within 30 minutes

Inner Metropolitan Growth

 $^{\rm +} \rm Certain$  SA2s may be attributed to multiple reporting regions as they cross several reporting region boundaries.

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Regional areas with low accessibility

The charts shown to the right summarise the top ten SA2s within each regional reporting region that have highest total number of people without access to community health centres via public transport within 30 minutes during the morning peak.

SA2s are statistical boundaries defined by the Australian Bureau of Statistics for the purposes of analysis, similar in both concept and size to suburbs.



### SA2s<sup>†</sup> with low access to community health centres

Total people without access to community health via morning peak public transport within 30 minutes

#### Regional

<sup>†</sup>Certain SA2s may be attributed to multiple reporting regions as they cross several reporting region boundaries.

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### Accessibility across demographic groups

The figure at the top-right shows the proportion of each demographic group that can access community health centres via public transport within 30 minutes. Total population can be treated as the 'average' experience and is highlighted in orange.

With this, it can be seen that non-english speaking background households (NESB) are more likely to reside near community health centres. All other demographic groups fall short of the average, with Aboriginal and Torres Strait Islander people situated the furthest away from community health centres via public transport.

Accessibility is expected to slightly decrease across younger and older demographic groups into the future.

Where there is change in accessibility over time, this is because more people are projected to be living closer or farther from existing facilities. This analysis has not included future changes to the provision of additional infrastructure or changes in network conditions.

### Community health centre accessibility by socio-demographic group

For morning peak public transport journeys within 30 minutes



<sup>†</sup>Non-English Speaking Background (NESB) households

Current and future accessibility to community health centres by socio-demographic group For morning peak public transport journeys within 30 minutes

2021 2036



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Current and future accessibility to community health centres by socio-demographic group For morning peak public transport journeys within 60 minutes





## Rates of provision against accessibility

The chart compares the proportion of people with access to community health centres via public transport against the number of people 'sharing' each community health centre across reporting regions. Access is characterised for morning peak public transport journeys within 30 minutes.

- Inner Melbourne has high accessibility to community health centres as well as many facilities.
- Growth areas have the fewest number of facilities per person as well as lower levels of public transport accessibility. Growth Area South East has the lowest level of provision in Victoria.
- Regional areas have low levels of public transport accessibility but relatively high levels of provision compared to metropolitan areas due to lower population densities.

The analysis of community health centres has not considered the capacity, size, age, or asset condition of each facility.

#### Community health centre rates of provision against accessibility

For morning peak public transport journeys within 30 minutes

People per community health centre



0

### Community Health Centres

### Socio-demographic accessibility summary

The table to the right provides the proportion of people with access to community health centres via public transport during the morning peak within 30 minutes for every reporting region and socio-demographic group considered as part of the acessibility analysis.

Where there is change in accessibility over time, this is because more people are projected to be living closer or farther from existing facilities. This analysis has not included future changes to the provision of additional infrastructure or changes in network conditions.

### Accessibility summary for community health centres

Proportion of specific demographic groups by reporting region



Proportion with acc	ess (	%)				,								,		and Malle
		.0		2 E 25 110	North	SouthEat	West	in ai	In Fast	<sup>2</sup>	á.	þ	ď	ensMurra	ہ چ	* Lern Mallee s
		Nelbourn	and Middle	and Middle	and Middle	and Middle	In Area MU	In Area SU	th Area M	5°	althighlan	Jand up	urn and O	South Lot	on Campar	J's South
	Inne	000	000	000	000	Gr <sup>0</sup>	Gr <sup>0</sup>	Gr0	631.	C <sub>OV</sub> .	GiP'	GOU	Gre I	100	4N <sup>(1)</sup>	
Total Population –	98%	48%	62%	45%	51%	40%	20%	17%	27%	22%	9%	9%	8%	19%	11%	
Aged 0-4 Years –	98%	48%	60%	46%	48%	38%	20%	13%	26%	21%	9%	9%	8%	19%	12%	
Aged 5-14 Years –	98%	48%	59%	43%	48%	42%	21%	15%	25%	20%	9%	9%	8%	17%	12%	Age Groups (2021)
Aged 15-24 Years –	99%	48%	62%	45%	51%	44%	21%	17%	29%	24%	9%	9%	8%	21%	12%	
Aged 65+ Years –	98%	47%	63%	44%	54%	36%	20%	26%	28%	23%	8%	9%	7%	20%	10%	
Total Population in 2036 –	96%	50%	62%	45%	49%	27%	16%	11%	25%	20%	8%	8%	8%	18%	12%	
Aged 0-4 Years in 2036 -	95%	51%	59%	45%	46%	22%	15%	9%	24%	17%	8%	7%	8%	18%	12%	
Aged 5-14 Years in 2036 -	96%	48%	56%	42%	42%	26%	16%	10%	23%	17%	8%	7%	8%	16%	12%	Age Groups (2036)
Aged 15-24 Years in 2036 –	97%	50%	59%	46%	49%	31%	17%	11%	25%	21%	9%	8%	9%	19%	13%	
Aged 65+ Years in 2036 –	98%	46%	63%	40%	51%	33%	17%	16%	25%	22%	8%	8%	8%	18%	11%	
Low Income –	99%	48%	62%	46%	53%	44%	21%	20%	29%	23%	8%	9%	8%	20%	11%	
Low/Medium Income –	99%	48%	62%	46%	52%	40%	20%	18%	28%	22%	8%	9%	8%	20%	11%	Personal Income
Health Care Card Holders –	99%	48%	63%	47%	54%	46%	22%	18%	31%	24%	10%	10%	9%	24%	14%	
Pension Concession Card Holders –	98%	46%	63%	47%	56%	45%	21%	24%	32%	25%	9%	10%	8%	23%	12%	Concession Card
NESB –	99%	56%	64%	58%	61%	63%	22%	21%	40%	27%	13%	13%	12%	35%	17%	
NESB + Low Income -	99%	56%	64%	58%	61%	64%	22%	21%	41%	25%	14%	13%	12%	36%	18%	NESB <sup>†</sup>
NESB + Low/Medium Income –	99%	56%	64%	59%	61%	64%	22%	21%	40%	25%	13%	14%	13%	36%	17%	
Long-Term Health Conditions –	98%	47%	63%	44%	52%	38%	21%	21%	29%	23%	9%	9%	8%	21%	11%	
Disability –	98%	48%	64%	47%	54%	47%	23%	23%	32%	25%	10%	10%	8%	24%	12%	
Disability / Long-Term Health Condition –	98%	47%	63%	44%	52%	38%	21%	21%	29%	23%	9%	9%	8%	21%	11%	Health
Disability / Long-Term Health Condition + Low Income –	98%	46%	63%	45%	54%	42%	21%	24%	30%	24%	9%	9%	8%	21%	11%	
Disability / Long-Term Health Condition + Low/Medium Income -	98%	47%	63%	45%	53%	39%	21%	22%	29%	24%	9%	9%	8%	21%	11%	
Early School Leavers –	98%	47%	60%	42%	49%	44%	20%	18%	26%	22%	9%	9%	8%	18%	12%	
Aged 25-64 with Lower than Cert III Qualification –	98%	45%	61%	45%	53%	43%	21%	18%	29%	21%	9%	9%	8%	20%	11%	Education
Aboriginal and Torres Strait Islanders –	98%	39%	60%	40%	48%	30%	22%	20%	33%	25%	10%	11%	8%	25%	17%	

<sup>†</sup>Non-English Speaking Background (NESB) households

Example isochrone analysis

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## Accessibility analysis methodology

All analysis conducted in this report used a multi-step methodology to generate outcomes across sociodemographic groups from network accessibility.

- 1. Locations of social infrastructure facilities were determined using Government and open data sources.
- 2. Travel time isochrones were generated across all facilities for combinations of travel modes (driving, public transport<sup>†</sup>, walking, cycling), time periods (morning peak or inter-peak), and journey time thresholds (ranging from 5 to 120 minutes). These utilised a family of network routing models developed by Arup using a combination of open transport network data and simulated congested travel times derived from the Victorian Integrated Transport Model (VITM).
- 3. Spatial analysis was conducted to determine the spatial intersection of socio-demographic groups against the isochrones. This was used, for instance, to determine what proportion of the population were able to access a certain type of infrastructure under one of the considered travel conditions.

<sup>†</sup>Public transport travel times include walking required to access and egress from stops.

